



www.apicspikespeak.org

November 2008

Volume 14, Issue 2

From the Top
Highlights:

- Join us on Wednesday, November 12th when we'll have a joint meeting with ASQ (American Society for Quality). The topic is sure to please both of our groups and the dinner at Champps will be fabulous!
- More classes have been scheduled starting in January 2009. See pages 3 and 4 for more information.

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Open Your Mind to the Possibilities: Applying Creativity and Innovation in Your Organization

Minds are like parachutes: They function best when they are open! So, open up your mind to the possibilities of creativity and innovation in your organization. At our November meeting, we will explore some "mental tools" that can help us keep an open mind, question assumptions, see different perspectives more clearly, develop new ideas, and recognize when it is time to change our operations.

A new idea is the beginning, not the end, of the creative process. It must jump over many hurdles before being embraced as an organizational product or solution. The organizational climate plays a crucial role in determining whether new ideas bubble to the surface or are suppressed.

We will also discuss how to nurture an organizational climate to help good ideas blossom!

About the Speaker:

Gary Vansuch is a Six Sigma Master Black Belt at Oppenheimer Funds, a mutual fund company in Centennial, Colorado. He has over 25 years of business improvement experience in the energy and financial services industries. Gary is a Senior Member of ASQ and the Project Management Institute (PMI). He served 6 years with the Malcolm Baldrige National Quality Award program, including 4 years as a Senior Examiner and as a member of the Case Study Development Team. And, he loves a creative challenge!

**November Joint Professional
Development Meeting (APICS and ASQ)**

Date: Wednesday, November 12, 2008

Location: Champps
1765 Briargate Pkwy (I-25 and Exit 151)
Colorado Springs, CO
(At the Promenade Shops at Briargate)

Time: Registration and
Networking: 6:00 p.m.
Dinner: 6:15 p.m.
Speaker: 7:00 p.m.

**Register one of three ways by Friday, November 7, 2008:
(Please mention your entrée and salad choice)**

- Paypal thru our web site www.apicspikespeak.org
- Call the APICS voice mail at (719) 578-1225
- Email Michele Tubbs at newsletter@apicspikespeak.org

Dinner choices include Garden Salad or Caesar Salad

Entrees

Parmesan Crusted Chicken

Two large, tender chicken breasts of chicken with Italian herbs and shredded parmesan. Pan-fried to perfection in olive oil and served over vermicelli pasta and marinara sauce.

Bourbon Glazed Pork Chop

10 oz bone-in pork chop marinated and grilled to perfection. Accompanied by Champps onion rings and served with a side of garlic mashed potatoes and seasoned vegetables.

Cajun Shrimp Penne

Sauteed shrimp in a spicy cream sauce and a medley of peppers and red onions. Served over penne pasta topped with lime sour cream and green onions. Accompanied with garlic bread.

Cost: \$24.00 At the Door
\$20.00 Prepaid/PayPal thru web site
\$12.00 Full-time students

President's Corner

I hope you'll be able to join us at the November 12th Professional Development Meeting. It will be our annual joint meeting with ASQ (American Society for Quality). The topic, "Open Your Mind to the Possibilities", will be applicable to both of our groups.

I have a few things to cover in this month's President's Corner. Some noteworthy events have occurred at our local level, a new publication is available from APICS, and a conference event is planned at our regional level.

One of our CPIM review classes, Detailed Scheduling and Planning (DSP), has recently concluded and I would like to congratulate those who completed the course. They were: Robert L. Brown, Cynthia Hiton, Diana M Johnson, Tracey Lewis, Denise Nightingale, Christina Sparks, and Jovy C. Magas; all from Schlage Lock, and Ray Witherell of Aspen Technologies.

At our September 9, 2008 Professional Development Meeting (PDM), we met at Old Chicago with free pizza and drinks for our members. It was a great opportunity to meet some new people and thank our members for their ongoing support of APICS. I took back with me some new ideas for tours and PDMs.

Our Pikes Peak Chapter Board of Directors is planning a plant tour in January, a joint PDM in March with NAPM (National Association of Purchasing Management), and a 2008-2009 year-end celebration in May or June.

Mike Heath, CFPIM, our V.P. of Education, has a full load of classes that will begin in January 2009. You could earn your CPIM, CSCP, or LEW certification. Wouldn't that be a great reward for yourself in the next coming year!

On the home page of our APICS Society web site (www.apics.org), you will find a complementary electronic copy of the Operations Management Body of Knowledge (OMBOK) Framework. More than 50 years in the making, the OMBOK defines the scope of the operations management field and positions APICS' vast body of knowledge to help you understand the foundation of your profession. The OMBOK creates links between your work, the work in your division, and the work across your supply chain. Find not only answers, but also go right to the source—the OMBOK provides links to the information you need and where you can find it. Access your free electronic copy of the OMBOK framework to benefit from an accessible and organized master document for the operations and supply chain management communities. The key subject areas are:

- Strategy
- Supply Chain
- Processes
- Planning and Control
- Scheduling
- Project Management
- Advanced Manufacturing and Service Technology
- Emerging Operations Technologies

I would like to invite you to attend an APICS Regional Conference in Dallas on February 6 and 7, 2009. This is an annual conference held by the North Texas APICS Chapter. The conference includes top-notch speakers and it's half the cost of the International Conference with half of the time commitment.



Don Simpson, CPIM, CSCP

This year's conference features 30 sessions presented by recognized supply chain leaders covering seven topical areas in the General Session and a Special Session called Lean Certificate Workshop. Earn 16 certification maintenance hours when you attend both days.

The General Sessions (4 concurrent sessions) cover:

- Top Management
- Inventory and Distribution
- Supply Chain Management and Planning
- Continuous Improvement and Lean Innovations
- Customer Relationship Management (CRM)
- Supplier Relationship Management (SRM)
- Purchasing
- Practical Developmental Workshops
- Special Session (*enrollment is limited*) of Lean Certificate Workshop—2 day certificate program

The conference will be held at the Hilton DFW Lakes Executive Conference Center. Its web site is



www.hiltondfwlakescc.com. You may reserve a room for the conference at (800) 984-1344. The special conference room rate is \$154/night plus taxes. You must reserve your room by January 22, 2009 to get the conference rate. Specify APICS or

group code 2AK.

The conference web site is www.6packed.org. To register for the conference, go to the North Texas APICS web site at www.ntxapics.org and click Seminars on the left-hand side. You can choose from the general session of two days, the Lean special session of two days, or the Friday or Saturday general session of one day. If you need more information, you can contact Karen Mixon-Dowdy, CPIM at karend@mcdonald-tech.com or phone her at (972) 869-7108.

Full (2-Day) Conference	One-Day Conference
Early Registration: \$495	Early Registration: \$325
Late Registration: \$545	Late Registration: \$375
Early Registration Ends January 22, 2009	
Pay for 4 people from your company and send the 5th person FREE!	

Education News

The Pikes Peak Chapter offers review classes for CPIM (Certified in Production and Inventory Management) and CSCP (Certified Supply Chain Professional). Also offered is a Lean Enterprise Workshop Series.

CPIM

The following five modules are covered in the CPIM certification: (For details on each module, please visit our web site at www.apicspikespeak.org).

- Basics of Supply Chain Management
- Master Planning of Resources
- Detailed Scheduling and Planning
- Execution and Control of Operations
- Strategic Management of Resources

CSCP

The CSCP learning system is organized into the following four modules: (For details on each module, please visit our web site at www.apicspikespeak.org).

- Supply Chain Management Fundamentals
- Building Competitive Operations Planning and Logistics
- Managing Customer and Supplier Relationships
- Using Information Technology to Enable Supply Chain



Mike Heath, CFPIIM

Lean Enterprise Workshop Series

The most successful individuals and organizations map out their goals to ensure they are achieved. When organizations decide to go lean, they need a skilled team to lead them. Build your skills and become a lean leader at your organization with the new APICS Lean Enterprise Workshop Series.

The APICS Lean Enterprise Workshop (LEW) series is organized to enable you to approach the lean transformation process systematically. Using scenarios from a fictitious company, Murphy's Toys, you will be tasked with finding lean solutions to a myriad of challenges. This method will provide you with the flexibility to immediately customize what you've learned and implement lean principles at your own organization. Workshops include:

- Introduction
- Lean Culture
- Value Stream Mapping
- Stability and Process Improvements
- Just-in-Time
- Measuring
- Sustaining

Course	Start Date (week of)	End Date (week of)	Registration and Payment Deadline	Course Price (Includes Exam) Members / Non-Members (Includes Membership)
Strategic Management of Resources (SMR)	Jan 12, 2009	Mar 9, 2009	Dec 8, 2008	\$495 / \$655
Master Planning of Resources (MPR)	Jan 19, 2009	Mar 9, 2009	Jan 5, 2009	\$495 / \$655
Certified Supply Chain Professional (CSCP)	Mar 16, 2009 (weekday option) Meets weekly from 6 p.m. to 9 p.m. or	June 15, 2009	Mar 2, 2009	\$1,650 / \$1,810
Certified Supply Chain Professional (CSCP)	Apr 4, 2009 (Saturday option) Meets bi-weekly from 8 a.m. to 4 p.m.	June 13, 2009	Mar 20, 2009	\$1,650 / \$1,810
Detailed Scheduling and Planning (DSP)	Apr 6, 2009	June 8, 2009	Mar 23, 2009	\$495 / \$655
Basics of Supply Chain Management (BSCM)	TBA Sept 2009	TBA Nov 2009	TBA Aug 2009	\$495 / \$655
Execution and Control of Operations (ECO)	TBA Sept 2009	TBA Nov 2009	TBA Aug 2009	\$495 / \$655
Lean Enterprise Workshop Series (LEW)	Contact education@apicspikespeak.org to schedule the LEW series at your location			\$800 / \$980

Class Details

Class Size

The CPIM courses and the LEW Workshop require a minimum of five students. The CSCP class requires a minimum of four students. Courses not meeting the minimum enrollment will be rescheduled.

Class Materials

CPIM course materials include a Participant Workbook, CD of Practice Exam Questions, Reprints book, CPIM Exam Voucher, and a coupon for a free Professional Development Meeting. In addition, first-time students also receive a CPIM Exam Content Manual and an APICS Dictionary.

The CSCP course includes the CSCP Learning System materials, copies of all instructor overheads, and an exam voucher.

The LEW Workshop includes workshop materials. Those attending all the workshops will receive a Lean Certificate of Completion issued by APICS corporate.

Cancellation Policy

Cancellations of course registrations with full refunds are allowed no later than one week (seven days) before the first class meeting. Cancellations less than seven days before the event carry a \$50 cancellation fee. Cancellations received on or after the date of the first class meeting (no shows) carry a \$100 cancellation fee. To process a cancellation, contact Mike Heath at education@apicspikespeak.org or call 719-668-8035.

Additional Public Classes

Additional classes outside the tentative schedule can be requested. Contact Mike Heath at education@apicspikespeak.org or call 719-668-8035 for more information. You may also submit a Class Interest form at our web site at www.apicspikespeak.org/Surveys%20html/apics_education_class_waiting.html.

Class Locations

Students may offer to host classes at their place of employment. To keep our prices low, the Pikes Peak Chapter does not rent classroom facilities. We have always relied on our students to offer classroom space, and this policy has been very successful for us. Please help us to keep our prices as low as possible by hosting classes where you work.

Registration and Payment

There are two ways to register for a course. The easiest way is through our website, www.apicspikespeak.org. Go to the Class Schedule page and click on the Register link for the course you wish to take. You will be asked to pay using your credit card. Payments are processed securely via PayPal.

If you do not want to pay by credit card, you may email your registration to education@apicspikespeak.org and mail your payment to APICS Pikes Peak Chapter, PO Box 486, Colorado Springs, CO 80901. We accept checks, money orders, or approved company purchase orders. You may also email a copy of your purchase order to education@apicspikespeak.org.

Please indicate the course, your preferred evening (or Saturdays), and whether your company would be willing to host the class.

Payment for courses cancelled due to insufficient numbers of students will be promptly refunded. All payments must

be received by the registration deadline of the course.

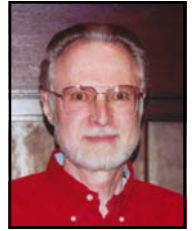
Saturday Classes

If you are interested in attending Saturday classes instead of weekday classes, you can indicate your interest by emailing education@apicspikespeak.org or by clicking the Class Interest/Waiting List link on our website at www.apicspikespeak.org under Education and Class Schedule.

If CPIM classes were offered on Saturdays, it would require three full Saturdays for a typical CPIM course. These may be scheduled for alternate weekends rather than consecutively.

Special CPIM Certification Maintenance Pricing

CPIM holders who need Certification Maintenance points may attend CPIM review courses at reduced prices. These students receive three hours of Continuing Education (CE) credit for each class session attended. Certification Maintenance students who bring their own student materials and who do not require an exam voucher may attend CPIM review courses for the special price of \$160.



Mike Heath, CFPIIM

More Information on CSCP

CSCP Review Course

The Pikes Peak Chapter will offer a CSCP review course to prepare students for the June 2009 exam. The exact day has not been announced. Classes will meet on a weekday evening or for alternate Saturdays.

Becoming a CSCP Candidate

The CSCP examination is available to individuals who have relevant work experience and education. To be eligible for the CSCP exam, a candidate must meet one of the following criteria:

- Bachelor's degree or equivalent, plus two years of related business experience
- CPIM, CFPIIM, CIRM, or C.P.M. designation plus two years of related business experience
- Five years of related business experience.

CSCP Exam Date	Eligibility Application Deadline	Exam Registration Deadline
June 2009	TBA	TBA

CSCP Self-Study

If you prefer to self-study for the CSCP, we can provide the CSCP Learning System to students in the Pikes Peak and southern Colorado region at discounted prices. Contact Mike Heath for details.

Company Contacts

<u>Company</u>	<u>Contact</u>
Agilent Technologies	Greg Kruger
Air Products and Chem – Pueblo	Ted Freel
Boyd Lighting Company	Cory Brown
CEA Technologies	Eric Sherraden
Colorado Springs Utilities	Mike Heath
Colorado State Univ. – Pueblo	Prof. Peter Billington
Entegris	Keith Midcap
FedEx	Doug Hasler
Goodrich	William Lawless
Minco Manufacturing	Margaret Perry
Oracle	Michael Schubert
Plasmon LMS	Mark Bachman
Pueblo Comm. College	Madelyn Bruning
Synthes USA	Janet Rose
Trane Company	Mike Storm
USAFA	Prof. Jim Lowe
Western Forge	Jim Souturas

If you are interested in becoming a company contact or have any questions regarding this program, please call the APICS voice mail at 578-1225 or email Michele Tubbs at newsletter@apicspikespeak.org.

About this Publication

The Pikes Peak APICS chapter newsletter is published monthly as a service to its members and non-members. Its purpose is to inform them of the chapter's activities and to provide information to help them become more able practitioners in the field of operations/resource management. We strongly encourage articles and input from our readers. If you have any suggestions, comments, or critiques, or if you have a change of address or you do not receive this newsletter, please contact Michele Tubbs at newsletter@apicspikespeak.org or call 578-1225.

APICS Pikes Peak Chapter Mission Statement

To be a premier source of education and information in the operations and materials management field within southern Colorado.

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newsletter@apicspikespeak.org

Membership News

The APICS Pikes Peak Chapter currently has 70 members. I would like to welcome our newest members. They are: Carla Lazano, Karen Sandoval, Laura Rebeck, Kelly Puente, Phyllis Rivera-Reese, and Karen Medlin; all from Schlage Lock. Also new to our chapter are Daneen McNeal, Patricia Gilbert from Westone Laboratories Inc., and Russell Archuleta from KMG Electronic Chemicals.



Michele Tubbs, CPIM

Job Openings

If your company has an open position, you may advertise it on our local website for free. Job openings of local companies on the Front Range are posted as a service of the APICS Pikes Peak Chapter for our members and supporters. If your company is interested in posting a position on our website, please email webmaster@apicspikespeak.org. Please include a URL link, an attached MS Word or text file, or a pdf file.



Pikes Peak Chapter

*P.O. Box 486
Colorado Springs, CO 80901
Phone: (719) 578-1225*

APICS Pikes Peak Chapter Calendar of Events

November 2008

- 7 Registration deadline for Joint Professional Development Meeting with ASQ (American Society for Quality)
- 12 Joint Professional Development Meeting with ASQ

December 2008

- 8 Registration and payment deadline for Strategic Management of Resources (SMR) class

January 2009

- 5 Registration and payment deadline for Master Planning of Resources (MPR) class
- 12 Strategic Management of Resources (SMR) class begins this week
- 19 Master Planning of Resources (MPR) class begins this week